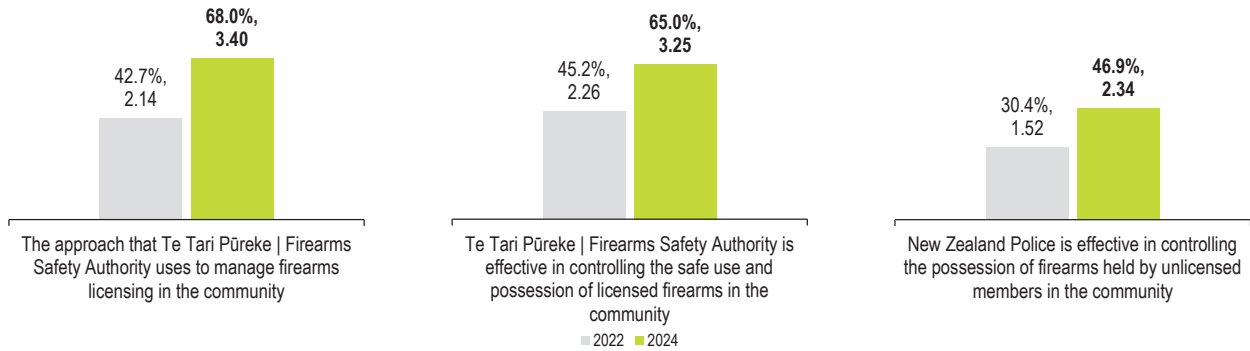


- Firearms licence holder level of trust and confidence **increased** from **42.7%** (2.14 out of 5) in 2022 to **68.0%** (3.40 out of 5) in 2024 for "The approach that Te Tari Pūreke | Firearms Safety Authority uses to manage firearms licensing in the community"
- Firearms licence holder level of trust and confidence **increased** from **45.2%** (2.26 out of 5) in 2022 to **65.0%** (3.25 out of 5) in 2024 for "Te Tari Pūreke | Firearms Safety Authority is effective in controlling the safe use and possession of licensed firearms in the community"
- Firearms licence holder level of trust and confidence **increased** from **30.4%** (1.52 out of 5) in 2022 to **46.9%** (2.34 out of 5) in 2024 for "New Zealand Police is effective in controlling the possession of firearms held by unlicensed members in the community"
- Firearms licence holder level of knowledge of the Te Tari Pūreke | Firearms Safety Authority approach to firearms licensing in New Zealand **decreased** for categories relating to "Excellent knowledge" (**20.6%** in 2022 to **9.8%** in 2024) and "Above average knowledge" (**48.2%** in 2022 to **39.3%** in 2024), and **increased** for the category relating to "Basic knowledge" (**24.8%** in 2022 to **44.5%** in 2024)

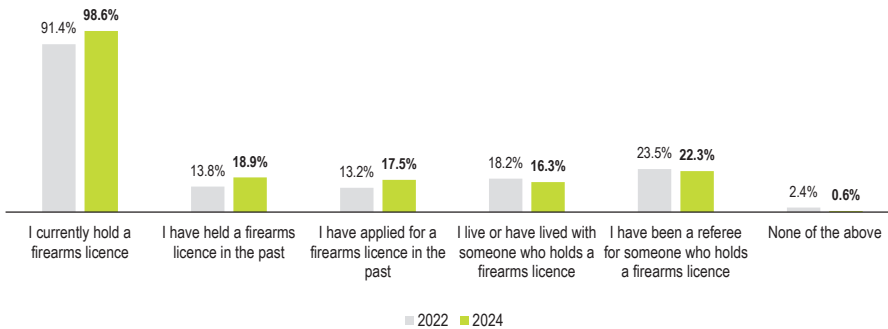
Trust and Confidence

Respondents were asked for their level of trust and confidence in relation to the following statements (on a scale of 1 - 5, where 1 = 'No trust or confidence' and 5 = 'Full trust and confidence')



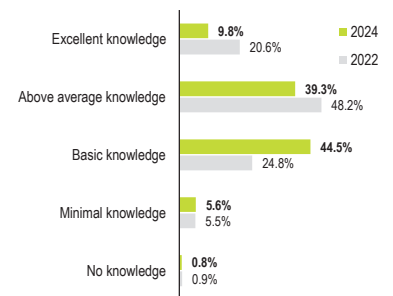
Firearms Licensing Experience

Respondents were asked to tick all of the following that applied to them

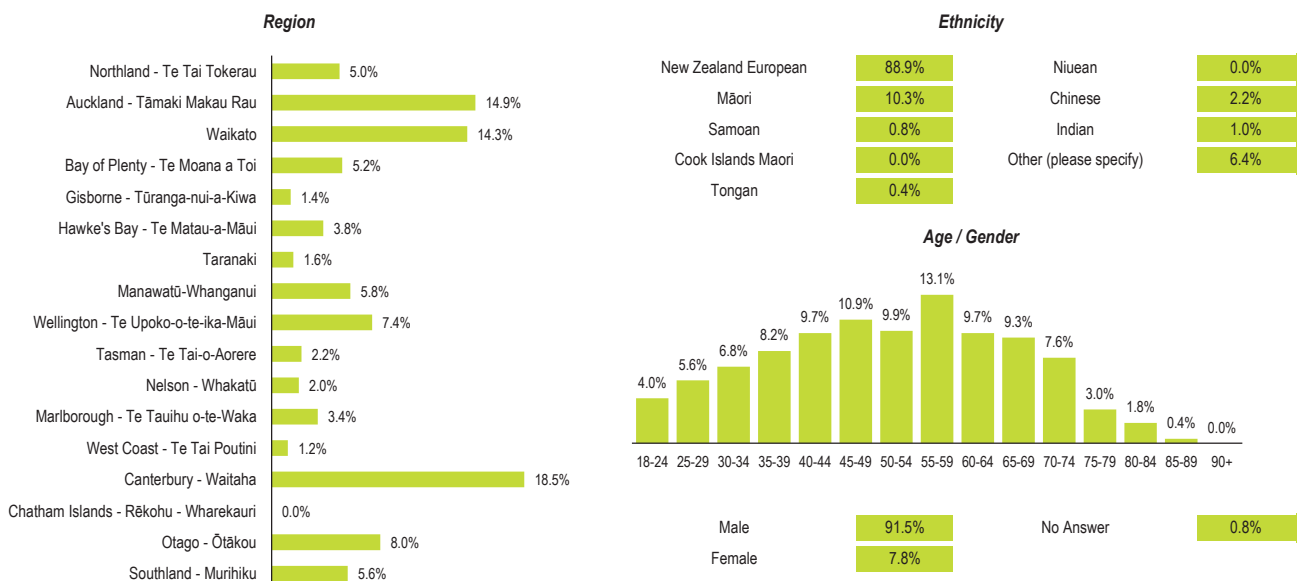


Level of Knowledge

Respondents were asked to rate their level of knowledge of the Te Tari Pūreke | Firearms Safety Authority approach to firearms licensing in New Zealand



Geographic / Demographic Distribution (for 2024)

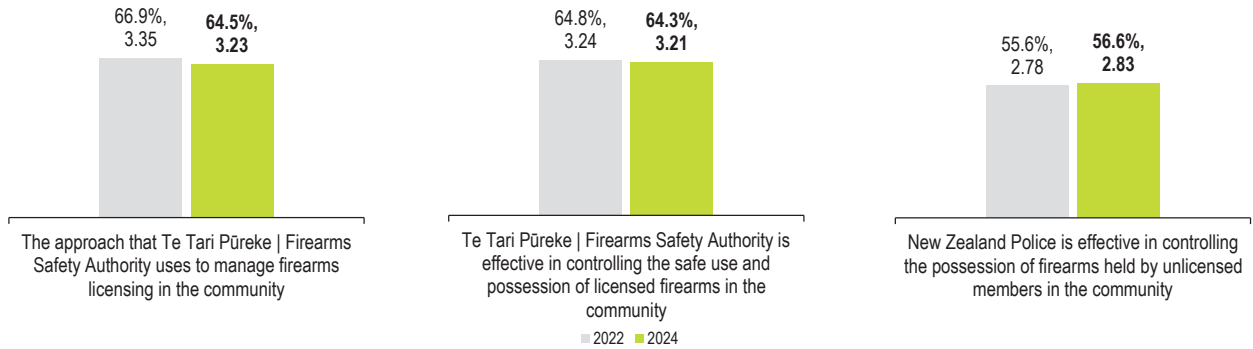


The 2022 survey results have been recalibrated in line with the questions of the 2024 survey, which involve minor wording changes, to reflect the establishment of Te Tari Pūreke - Firearms Safety Authority.

- Public level of trust and confidence **decreased marginally** from **66.9%** (3.35 out of 5) in 2022 to **64.5%** (3.23 out of 5) in 2024 for "The approach that Te Tari Pūreke | Firearms Safety Authority uses to manage firearms licensing in the community"
- Public level of trust and confidence **decreased marginally** from **64.8%** (3.24 out of 5) in 2022 to **64.3%** (3.21 out of 5) in 2024 for "Te Tari Pūreke | Firearms Safety Authority is effective in controlling the safe use and possession of licensed firearms in the community"
- Public level of trust and confidence **increased marginally** from **55.6%** (2.78 out of 5) in 2022 to **56.6%** (2.83 out of 5) in 2024 for "New Zealand Police is effective in controlling the possession of firearms held by unlicensed members in the community"
- Public level of knowledge of the Te Tari Pūreke | Firearms Safety Authority approach to firearms licensing in New Zealand **increased** for the category "Excellent knowledge" (**2.9%** in 2022 to **3.4%** in 2024), and **decreased** for the categories of "Above average knowledge" (**9.8%** in 2022 to **6.2%** in 2024) and "Basic knowledge" (**36.3%** in 2022 to **28.5%** in 2024)

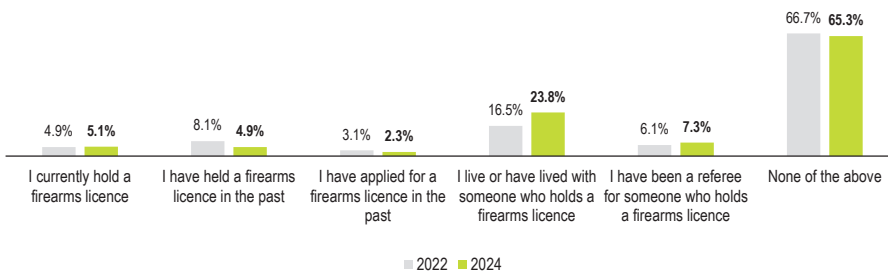
Trust and Confidence

Respondents were asked for their level of trust and confidence in relation to the following statements (on a scale of 1 - 5, where 1 = 'No trust or confidence' and 5 = 'Full trust and confidence')



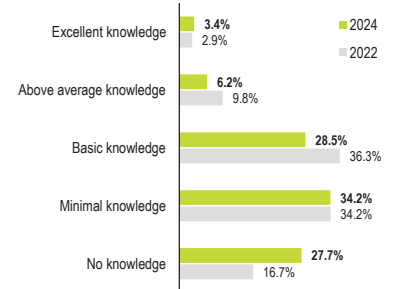
Firearms Licensing Experience

Respondents were asked to tick all of the following that applied to them

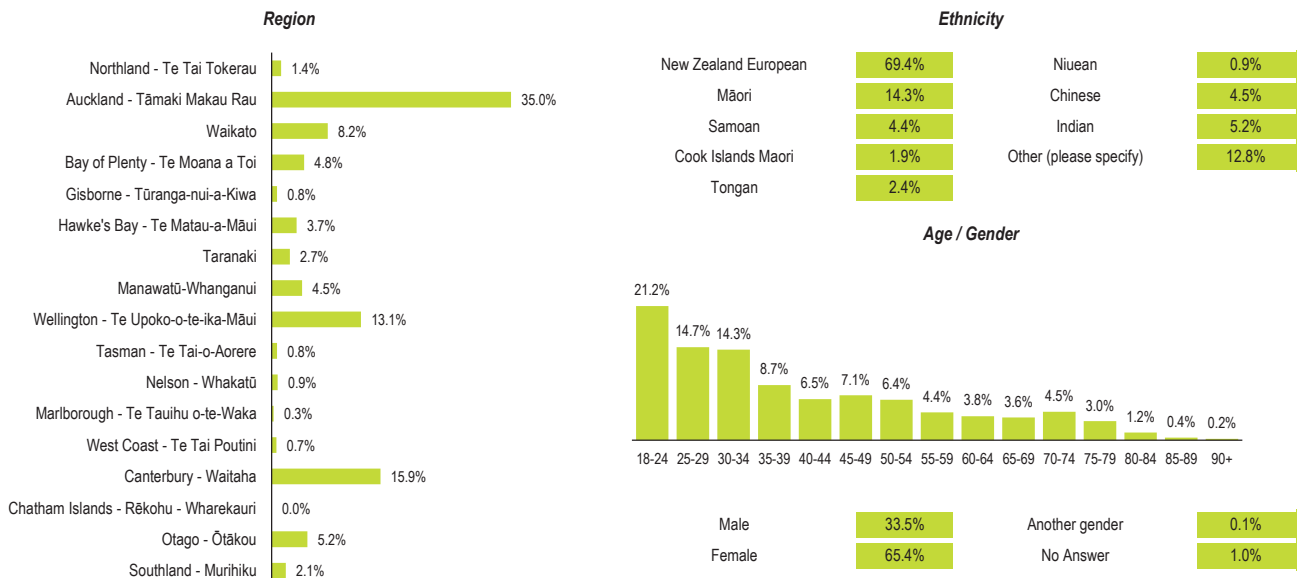


Level of Knowledge

Respondents were asked to rate their level of knowledge of the Te Tari Pūreke | Firearms Safety Authority approach to firearms licensing in New Zealand



Geographic / Demographic Distribution (for 2024)

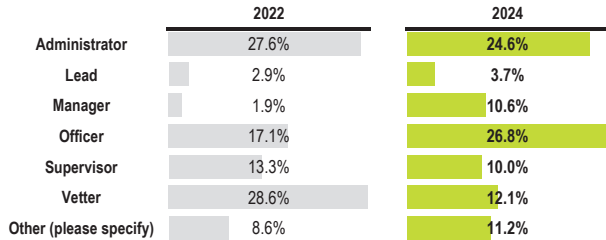


The 2022 survey results have been recalibrated in line with the questions of the 2024 survey, which involve minor wording changes, to reflect the establishment of Te Tari Pūreke - Firearms Safety Authority.

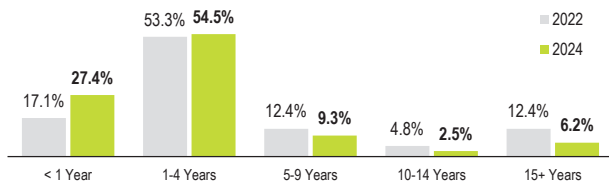
- Staff level of satisfaction **increased** for topics related to training, support and equipment, with the greatest increase relating to "I feel I have received support from Te Tari Pūreke to undertake my role", increasing from **61.7%** in 2022 to **77.5%** in 2024
- Staff level of agreement that potential factors were driving a backlog of firearms licence applications decreased overall, with the greatest decrease relating to "The workload contributes to a backlog of firearms licence applications", decreasing from **89.3%** in 2022 to **69.7%** in 2024
- Staff level of perceived efficiency of internal processes **increased** across all application types, with the greatest increase relating to "The end-to-end internal processes for firearms licence applications", increasing from **55.6%** in 2022 to **65.1%** in 2024
- Staff level of satisfaction with the quality of information we hold to support licence applications **increased** overall, with the greatest increase relating to "Firearms licence information is up to date", increasing from **50.6%** in 2022 to **62.4%** in 2024

Responses by Role / Tenure

Respondents were asked to identify their current role

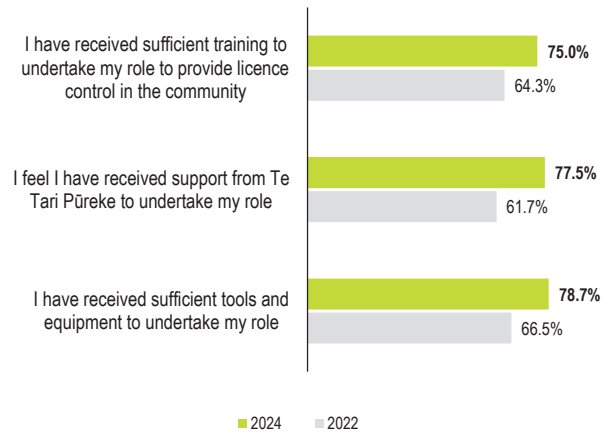


Respondents were asked how long they have been working here



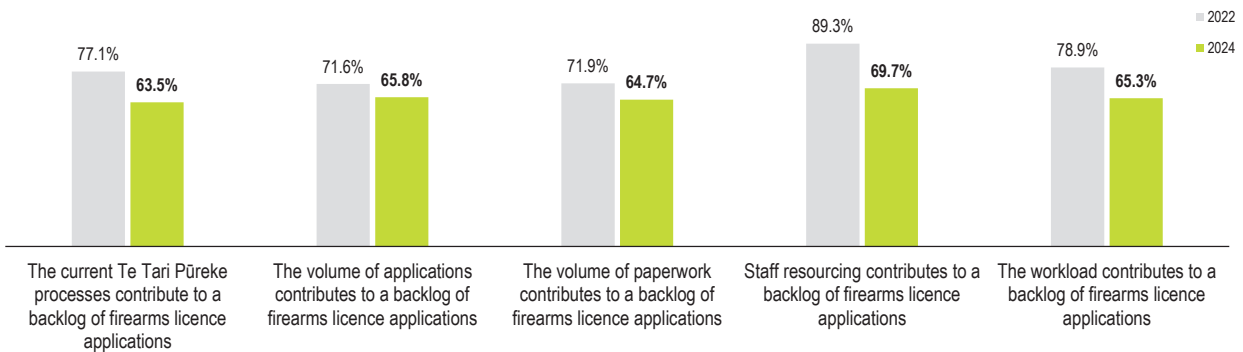
Training, Support & Equipment

Respondents were asked to rate their level of agreement with the following statements:



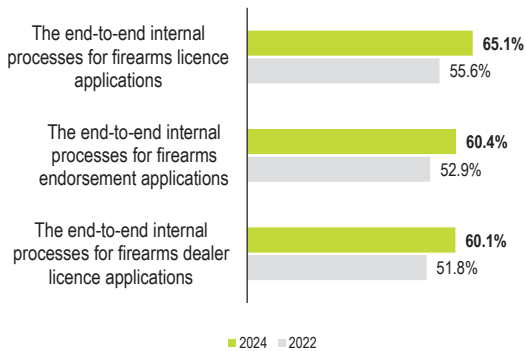
Licence Application Processes

Respondents were asked to rate their level of agreement with the internal licence application processes:



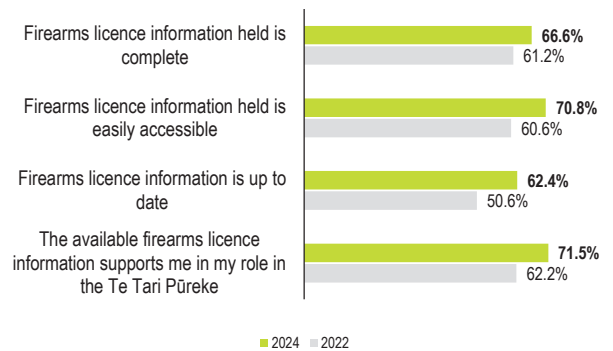
Efficiency of Internal Processes

Respondents were asked to consider the following three types of licence applications, and rate how the efficiency of:



Licence Application Quality of Information

Respondents were asked to consider the information we hold to support licence applications, and rate their agreement level with the following statements:



The 2022 survey results have been recalibrated in line with the questions of the 2024 survey, which involve minor wording changes, to reflect the establishment of Te Tari Pūreke - Firearms Safety Authority.